

Cleaning Policy Template

Airbnb, Vrbo and other OTAs and hotels have started releasing their cleaning seals and protocols.

Guests will expect the stringent cleaning standards and will demand more insight into how properties are cleaned. Travelers have lost their confidence in traveling and sharing with them how seriously you take their safety might help you recover their trust.

That's why we've created this template so you can easily copy/paste it on your [vacation rental website](#) or listing description.

Our commitment to cleanliness

The safety of our guests is always our highest priority. Here's what we're doing to ensure that our vacation rentals meet the latest guidance on hygiene and cleaning (these health safety measures include but are not limited to):

Up-to-date with the latest guidelines

We're actively monitoring the situation based on updates from the World Health Organization, and the U.S. Centers for Disease Control & Prevention, and will continue to respond based on the best advice of governments, public health authorities, and medical professionals.

Quality assurance and maintenance

Inspected property for compliance with cleaning, safety and maintenance protocols prior to each guest arrival. Ensured the overall health, safety and quality of each property with routine preventative maintenance, including testing of mechanicals, maintaining appliances, testing smoke and CO detectors, and confirming access to fire extinguishers.

EPA-registered cleaning products

All our products meet EPA's (Environmental Protection Agency) criteria for use against the virus that causes COVID-19.

Trained Professionals

Our team of housekeeping professionals follow protocol and always look for ways to improve upon their craft.

Proper PPE Usage

All housekeepers and inspectors wear protective masks and gloves when cleaning rentals.

Linens and bedding

All linens, towels and laundry are cleaned at a commercial-grade laundry facility and in accordance with CDC guidelines. We eliminate excess contact and minimize potential spread of germs by bagging dirty linen during transport.

Overall Cleaning and Disinfecting

Disinfected and sanitized high-touch surfaces at our property. This includes wiping down any and all items that guests, owners and service-providers come into contact with, including keys, doorknobs, tabletops, appliances, electronics, and light switches. As well as sanitized soft surfaces and upholstery.

Re-washed Dinnerware

Housekeepers re-wash all dinnerware, including dinner plates, glasses, coffee cups and silverware, between arrivals.